



Warren County · Ohio

November 2018 for Public Safety

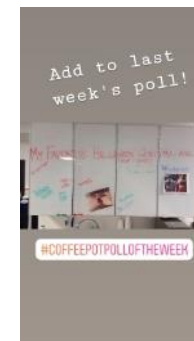
TELECOMatters

our monthly newsletter of things that matter. all things Telecom.

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[October] Monthly Reports

- 911 <https://warrencountytelecommunications.sharefile.com/d-sce16f4b789646d58>
- CAD <https://warrencountytelecommunications.sharefile.com/d-s2a277e1c087412ea>
- Radio <https://warrencountytelecommunications.sharefile.com/d-s23554500066473b8>



Telecom Anniversaries



Telecom Birthdays



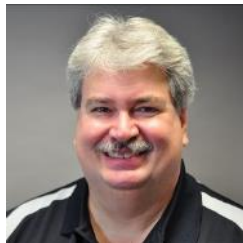
Allison Lyons



Joseph Newton

Don Sebastianelli

Paul Bernard



Team Member Spotlight



Jessica Johnson
since August 2005 *Administrative Assistant*

I Chose to Work for Telecom because...

I enjoy working behind the scenes. I don't like the spot light but I enjoy making significant contributions to a bigger purpose. I feel like with my job I can do just that. I love that I get to play a part in the team and help things run smoothly.

What I Like About Working for Telecom / the County is...

I enjoy working in Telecom because of the friendly culture. I love the people I work with. I love the support and comradery of our staff. Being able to come to work and experience the rapport we have built is something I value. I enjoy working with other departments and agencies and assisting them when help is needed. It's a great home away from home.

My Job Duties include...

Maintain and overlook multiple cellular and data device accounts for county agencies; Assist county employees with cellular needs and issues and employee discounts; Order cellular/ mobile data devices and supplies; Answer calls and create tickets for trouble, new installs, moves and changes; Assist with pay-in at the Auditor's office; Engraving for police and fire agencies and other county agencies; Reports and data entry; Voicemail troubleshooting; Assist with answering Switchboard; Meeting room prep/cleanup; Enter new telephone extension in the 911 system

